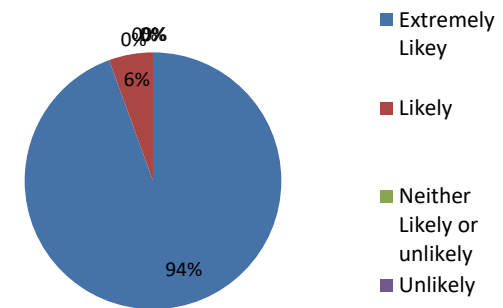


**Period: August 2023**  
**No. of Surveys: 18**

**Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice**

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
<b>Total</b>	17	1	0	0	0	0	18
<b>Extremely Likey</b>	17	0	0	0	0	0	
<b>Likely</b>	0	1	0	0	0	0	
<b>Neither Likely or unlikely</b>	0	0	0	0	0	0	
<b>Unlikely</b>	0	0	0	0	0	0	
<b>Extremely unlikely</b>	0	0	0	0	0	0	
<b>Don't Know</b>	0	0	0	0	0	0	



**Comments, Feedback & Actions:**

**\*\*Likely\*\*Very good Practice\*\*\*** Extrely Likely Comments\*\*Every time I visit I always get kind and friendly receptionist, they both very nice and doctors are amazing always take time and provide best care.\*\*I am very satisfied with GP surgery and my family are also very happy, we get to see doctor or nurse quite quickly.\*\*We have been long term patients for over 30 years of the practice.\*\*Your services are really nice.\*\*The main reason for selecting my statement is whenever me or my family requires medical attention or treatment we always get the appointment asap. Most importantly all the staff very polite and helpful.Thank you.\*\*No problem with appointment. Very friendly staff.\*\*>very kind service>very clean>Very Accurate.\*\*Excellent Service whenever we come and always treat everyone with respect.\*\*Because doctor always referr me when I need referral and always looks after me. Manager always been so helpful and sorted all the problems reception staff is excellent.\*\*Because doctor is amazing. Listen and treat very well. Great service from all the staff.\*\*Because get an appointment easily and best and caring staff.\*\*Because I get treated in time and service this GP provide is good. GPs and reception staff are really good very polite and always respect.\*\*The staff are very good at their job. The doctors are very helpful and they listen to what you have to say and then give you choices. I am very happy with the service I receive.\*\*Good service all around. Reception - Are exceptional. Great Service.\*\*Myself and all the family are very happy with all staff at the surgery. We get appointments to see GP or nurse quickly and we get good treatment.\*\*V. good service, good communication, staff very polite and helpful. I am very satisfied with doctor and other staff members at the surgery.\*\*Fantastic family Practice.\*\*

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.